

Kevin Siddique

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LinkedIn Profile:
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Online Resume:
<http://kevinsiddique.ca/resume>

Personal Skills

- Intelligent and self-confident
- Able to learn and adapt quickly
- Willing to accept responsibility
- Capable of working independently as well as in a team

Computer Skills

- Working knowledge of the following operating systems:
 - Windows Server and Client, DOS
 - Linux, UNIX, Solaris
 - Android, iOS
- Familiar with data center operations including:
 - Server rack, switch, router, and access point installation
 - CAT5/6, MRJ, fiber, and power cable installation
 - Rackmount servers, blade chassis, storage systems
 - HVAC and airflow
- Hands-on experience with many peripherals and internal components in addition to:
 - Motherboards, processors, memory
 - Sound, video, and network cards
 - Printers, modems
 - BD/DVD/CD-ROM, hard disk, floppy drives
 - USB and firewire devices
- Proficient in a variety of applications and technologies such as:
 - Request Tracker, Perforce, DevTrack, Livelink, Git, Fogbugz
 - ManageEngine ServiceDesk, AssetExplorer, Salesforce
 - Nagios, Cacti
 - Microsoft OneDrive, Google Drive, Intermedia Securisync
 - Microsoft Office/Outlook/Exchange/365, GSuite
 - Microsoft SQL Server, Oracle, SQL
 - VMware, VirtualPC, Hyper-V
 - PowerShell
 - Microsoft Azure, Google Compute Engine, Amazon Web Services
- Experienced in troubleshooting and installation of many types of software and hardware

Certifications

CompTIA

- CompTIA Linux+, July 2011
- CompTIA A+ CE (2009 Edition), March 2011
- CompTIA Network+ CE (2009 Edition), April 2011
- CompTIA Network+ (2007 Edition), December 2008

Microsoft

- MCSA: Windows Server 2012, April 2017
- MCSA: Windows Server 2008, December 2012
- MCSA: Windows 7, January 2013
- MS: Windows 7, Configuring, December 2015
- MS: Windows 7, Enterprise Desktop Support Technician, December 2015
- MCITP: Enterprise Desktop Support Technician on Windows 7, January 2013
- MCITP: Enterprise Administrator on Windows Server 2008, January 2013
- MCITP: Server Administrator on Windows Server 2008, December 2012
- MCTS: Windows 7, Configuration, January 2013
- MCTS: Windows Server 2008 Network Infrastructure, Configuration, November 2012
- MCTS: Windows Server 2008 Active Directory, Configuration, October 2012
- MCTS: Windows Server 2008 Applications Infrastructure, Configuring, June 2011

BlackBerry

- BlackBerry Certified System Administrator, December 2011
- BlackBerry Certified Support Specialist, November 2011

Other

- LPI Junior Level Linux Professional (LPIC-1), July 2011

Work Experience

2015-
present

Geotab, Inc.

1075 North Service Road West, Suite 21, Oakville, Ontario

IT Systems and Security Specialist

- Maintained the overall security for all servers, network peripherals, and workstations
- Kept all servers/workstations updated with latest patches, service packs, and operating systems
- Monitored and followed-up on all malware issues
- Provided after-hours on-call IT/Security support
- Configured and managed a two-factor authentication platform for all servers (Duo Security)
- Migrated physical on-premises systems to cloud-based servers in MS Azure and GCE
- Assisted with managing and training of junior/student team members
- Automated repetitive tasks using PowerShell, Bash, etc.

2014-
2015

Actuate Corporation

95 Mural Street, Suite 201, Richmond Hill, Ontario

IT Service Center Engineer

- Performed day-to-day IT tasks (password resets, e-mail assistance, etc.)
- Answered phone calls, e-mail, and walk-up requests as a member of the Help Desk
- Imaged and deployed laptops to employees
- Maintained a small data center with a variety of servers (VMware, Linux, Windows)
- Ordered hardware and software from vendors as needed
- Assisted in moving servers, networking equipment, etc. from one office suite to a new building

- 2013-2014 Exinda
630 Weber Street North, Waterloo, Ontario
System Administrator
- Supported users in both Waterloo and Toronto offices, travelling onsite when needed
 - Migrated all users from a mix of Office365 and Google Apps to Intermedia hosted Exchange
 - Performed routine IT tasks (account creation/deletion, password resets, e-mail assistance, etc.)
 - Maintained a small data center with a variety of servers (VMware, Linux, Windows)
 - Executed first article tests on new models of the Exinda appliance

- 2008-2010 Research In Motion
185 Columbia Street West, Waterloo, Ontario
Team Lead, Infrastructure Software Lab – BlackBerry Infrastructure Group
- Maintained duties and responsibilities from previous System Administrator role
 - Managed a team of four system/network administrators
 - Conducted yearly performance reviews and routinely offered feedback
 - Reviewed resumes, interviewed, and hired co-op students and full-time employees
 - Planned quarterly/yearly budgets for the data center

- 2004-2008 *System Administrator – BlackBerry Infrastructure Group*
- Ordered/installed/imaged various workstations and servers for lab use
 - Administered a variety of hardware including filers, blades, and load balancers
 - Maintained a VMware cluster running hundreds of virtual machines
 - Monitored systems in the data center using Nagios
 - Managed and maintained a test system used by hundreds of testers and developers
 - Supported one large team and five smaller teams for daily IT issues

- 1999-2003 *Software Test Specialist – Relay and BES Domino teams*
- Tested a scalable, distributed, redundant system
 - Created, maintained, and executed test plans and logged, tracked, and verified product defects
 - Configured and maintained a test lab environment (15 computers)
 - Worked with a variety of handheld devices for compatibility testing
 - Established automation of tasks to assist the testing effort
 - Assisted with reports for program reviews
 - Primary QA tester for ISP Server, ISP Web Interface, and IMAP BES products
 - Configured Solaris, NetWare, IMAP, and Lotus Domino servers for testing purposes
 - Reviewed help documentation for accuracy

Volunteer Experience

- 2003-2014 Marillac Place
109 Young Street, Kitchener, Ontario
System and Network Administrator
- Created and presented a budget to order new computers
 - Installed a new LAN running Windows Small Business Server 2003
 - Migrated client machines from Windows XP to Windows 7

2001-2010 Research In Motion
175 Columbia Street West, Waterloo, Ontario

Emergency Safety Officer

- Assisted with building evacuation during fire drills
- Responsible for the safety of fellow co-workers in the event of emergencies
- Trained in the use of fire extinguishers

Education

2011-2012 triOS College
110 King Street East, Kitchener, Ontario

- Completed a 52-week Network Engineer diploma program with a 96% average
- Courses including A+, Network+, Linux, Windows 7, Exchange, AD, SQL, virtualization, PowerShell, and SharePoint

1996-2001 University of Waterloo
200 University Avenue West, Waterloo, Ontario

- Bachelor of Mathematics for Honours Computer Science Co-Op

Training Courses

- 2009
 - lead(on): People Leadership Development Series
 - OPSWARE Server Automation System 6.5 Fundamentals
 - OPSWARE SAS Application Configuration and CML
- 2008
 - Network+ Certification Support Skills v1.6
 - Windows Server 2008: A Comprehensive Hands-On Introduction
 - HP Server Automation System Fundamentals
- 2007
 - BladeLogic Essentials and BladeLogic Compliance
 - BladeLogic Configuration
- 2006
 - Windows 2003 / XP / 2000 Internals, Troubleshooting, and Memory Dump Analysis (INT 221)
- 2005
 - BladeCenter Technical Training (TRX14NCE)
 - Accelerated CCNA Exam Preparation
- 2004
 - Performance Monitoring & Bottleneck Analysis
 - Data ONTAP: NFS Administration
 - Data Protection Solutions
- 2003
 - UNIX Systems Administration
 - TeamTest Fundamentals for Functional Testing
 - TeamTest Fundamentals for Performance Testing
- 2001
 - Implementing Domino R5 on a Windows 2000 Server

Interests and Activities

- Playing video games, reading, listening to music, pub trivia, billiards, and playing the saxophone

References

- Available upon request.