Kevin Siddique

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LinkedIn Profile:
https://www.linkedin.com/in/kevinsiddique
Online Resume:
https://kevinsiddique.ca/resume

Personal Skills

- Intelligent and self-confident
- Able to learn and adapt quickly
- Willing to accept responsibility
- Capable of working independently as well as in a team

Computer Skills

- Working knowledge of the following operating systems:
  - Windows Server and Client/Workstation, DOS
  - Linux, UNIX, Solaris
  - Android, iOS

- Familiar with data center operations including:
  - Server rack, switch, router, and access point installation
  - CAT5/6, MRJ, fiber, and power cable installation
  - Rackmount servers, blade chassis, storage systems
  - HVAC and airflow

- Hands-on experience with many peripherals and internal components in addition to:
  - Motherboards, processors, memory
  - Sound, video, and network cards
  - Printers, modems
  - BD/DVD/CD-ROM, hard disk, floppy drives
  - USB and firewire devices

- Proficient in a variety of applications and technologies such as:
  - JIRA, Zendesk, Request Tracker, Perforce, DevTrack, Livelink, Git, Gitlab, Fogbugz
  - ManageEngine ServiceDesk, AssetExplorer, Salesforce
  - Landscape, Nagios, Cacti, Crowdstrike, Tenable Nessus, VMware Workspace One
  - Microsoft OneDrive, Google Drive, Intermedia Securisync
  - Microsoft Office/Outlook/Exchange/365, Google Workspace
  - Microsoft SQL Server, Oracle, SQL
  - Virtualbox, VMware, VirtualPC, Hyper-V
  - PowerShell
  - Microsoft Azure, Google Cloud Platform (GCP), Amazon Web Services (AWS)
  - Duo Security 2FA
  - Ubiquiti Unifi, ExtremeCloud IQ (Aerohive)
  - Sendgrid

- Experienced in troubleshooting and installation of many types of software and hardware

Certifications

CompTIA

- CompTIA Security+ CE, March 2023
- CompTIA Secure Infrastructure Specialist – CSIS, March 2023
- CompTIA Linux Network Professional – CLNP, July 2011
- CompTIA Systems Support Specialist – CSSS, July 2011
- CompTIA Linux+, July 2011
- CompTIA IT Operations Specialist – CIOS, April 2011
- CompTIA A+ CE (2009 Edition), March 2011
- CompTIA Network+ CE (2009 Edition), April 2011
- CompTIA Network+ (2007 Edition), December 2008

Microsoft

- MCSA: Windows Server 2012, April 2017
- MCSA: Windows Server 2008, December 2012
- MCSA: Windows 7, January 2013
- MS: Windows 7, Configuring, December 2015
- MS: Windows 7, Enterprise Desktop Support Technician, December 2015
- MCITP: Enterprise Desktop Support Technician on Windows 7, January 2013
- MCITP: Enterprise Administrator on Windows Server 2008, January 2013
- MCITP: Server Administrator on Windows Server 2008, December 2012
- MCP: Microsoft Certified Professional, April 2012
- MCTS: Windows 7, Configuration, January 2013
- MCTS: Windows Server 2008 Network Infrastructure, Configuration, November 2012
- MCTS: Windows Server 2008 Active Directory, Configuration, October 2012
- MCTS: Windows Server 2008 Applications Infrastructure, Configuring, June 2011

Other

- Certified Level 1 Duo Administrator, May 2023
- Google Cloud Certified – G Suite, March 2020
- LPI Junior Level Linux Professional (LPIC-1), July 2011

Work Experience

2022-present

Geotab, Inc.
2440 Winston Park Drive, Oakville, Ontario
Security Systems Administrator

- Collaborated with all internal security teams to plan and implement Geotab security policies
- Compiled and maintained up-to-date documentations on all areas of responsibility
- Configured and applied permissions in GCP
- Configured firewalls and worked with DevOps to automate firewall configuration
- Completed Security Impact Assessments for corporate Change Requests

2021-

Senior IT Systems Administrator

2022

- Performed duties and responsibilities from previous Systems Administrator roles
- Implemented a corporate authentication system using FreeRADIUS and Google Secure LDAP
- Migrated all Ubuntu Linux workstations from AD to LDAP authentication using SSSD

2018-2020

IT Systems Administrator, Team Lead

- Performed duties and responsibilities from previous role
- Managed a team of eight desktop technicians and system administrators
- Conducted yearly performance reviews and routinely offered feedback
- Reviewed resumes, interviewed, and assisted in the hiring of full-time employees

2015-2017

IT Systems and Security Specialist

- Maintained the overall security for all servers, network peripherals, and workstations
- Kept all servers/workstations updated with latest patches, service packs, and operating systems
- Monitored and followed-up on all malware issues
- Provided after-hours on-call IT/Security support
- Configured and managed a two-factor authentication platform for all servers (Duo Security)
- Migrated physical on-premises systems to cloud-based servers in Microsoft Azure and GCP
- Assisted with management and training of junior/student team members
- Automated repetitive tasks using PowerShell, Bash, etc.
- Implemented SPF/DKIM/DMARC records to improve e-mail reputation and deliverability
- Managed project creation and security for Google Compute Engine projects

2014-2015

Actuate Corporation
95 Mural Street, Suite 201, Richmond Hill, Ontario
IT Service Center Engineer

- Performed day-to-day IT tasks (password resets, e-mail assistance, etc.)
- Answered phone calls, e-mail, and walk-up requests as a member of the Help Desk
- Imaged and deployed laptops to employees
- Maintained a small data center with a variety of servers (VMware, Linux, Windows)
- Ordered hardware and software from vendors as needed
- Assisted in moving servers, networking equipment, etc. from one office suite to a new building

2013-2014

Exinda
630 Weber Street North, Waterloo, Ontario
System Administrator

- Supported users in both Waterloo and Toronto offices, travelling onsite when needed
- Migrated all users from a mix of Office365 and Google Apps to Intermedia hosted Exchange
- Performed routine IT tasks (account creation/deletion, password resets, e-mail assistance, etc.)
- Maintained a small data center with a variety of servers (VMware, Linux, Windows)
- Executed first article tests on new models of the Exinda appliance

2004-2010

Research In Motion
185 Columbia Street West, Waterloo, Ontario
Team Lead and System Administrator– BlackBerry Infrastructure Group

- Ordered/installed/imaged various workstations and servers for lab use
- Administered a variety of hardware including filers, blades, and load balancers
- Maintained a VMware cluster running hundreds of virtual machines
- Monitored systems in the data center using Nagios
- Managed and maintained a test system used by hundreds of testers and developers
- Supported one large team and five smaller teams for daily IT issues
- Managed a team of four system/network administrators
- Conducted yearly performance reviews and routinely offered feedback
- Reviewed resumes, interviewed, and hired co-op students and full-time employees
- Planned quarterly/yearly budgets for the data center

1999-2003 *Software Test Specialist – Relay and BES Domino teams*

- Tested a scalable, distributed, redundant system
- Created, maintained, and executed test plans and logged, tracked, and verified product defects
- Configured and maintained a test lab environment (15 computers)
- Worked with a variety of handheld devices for compatibility testing
- Established automation of tasks to assist the testing effort
- Assisted with reports for program reviews
- Primary QA tester for ISP Server, ISP Web Interface, and IMAP BES products
- Configured Solaris, NetWare, IMAP, and Lotus Domino servers for testing purposes
- Reviewed help documentation for accuracy

Education

2011-2012 triOS College
110 King Street East, Kitchener, Ontario

- Completed a 52-week Network Engineer diploma program with a 96% average
- Courses including A+, Network+, Linux, Windows 7, Exchange, AD, SQL, virtualization, PowerShell, and SharePoint

1996-2001 University of Waterloo
200 University Avenue West, Waterloo, Ontario

- Bachelor of Mathematics for Honours Computer Science Co-Op

Interests and Activities

- Playing video games, reading, listening to music, pub trivia, billiards, and playing the saxophone

References

- Available upon request.